

TERMS AND CONDITIONS

Prices valid from January 01 to December 31, 2026

Rates and Fares:

- The prices of the tours are guaranteed, but if unforeseen circumstances beyond Ya'lla Tours USA's control occur, i.e. increased government taxes, significant change in exchange rates, etc. Ya'lla Tours USA will adjust the price accordingly.
- Prices are subject to change due to fluctuation in currency exchange rate.

Deposit and Payment Policy:

- A deposit of \$500 per person, per country booked is required upon booking the tour.
- Final payment is due sixty days prior to departure.
- If booking within 21 days of travel, an additional fee of \$75 per person will apply.
- A change fee of \$50 per person will apply to any changes made by the traveler after confirmation has been sent.

Cancellations & Refunds:

- **Air ticket portions of packages are subject to the cancellation and refund policies of individual airlines.**
- **Transportation, lodging, meals, entertainment and other services are sold on a partial refundable basis depending upon the date, in relation to the departure date, such services are canceled. The cancellation fees and calculations are set forth below.**
- **61 days or more prior to departure, a service fee of \$100 per person, per country will apply.**
- **If a tour is canceled 60 days or less from departure date and full payment has not been received in our office, the deposit will then be forfeited in full.**
- **Once full payment has been received, any refund will be subject to a \$75 per person administration fee.**
- **59 to 30 days prior to departure, a cancellation fee of 50% of the tour cost will apply.**
- **29 to 15 days prior to departure, a cancellation fee of 75% of the tour cost will apply.**
- **14 days or less prior to departure, a cancellation fee of 100% of the tour cost will apply.**
- **No refund will apply to any unused services including but not limited to flights, accommodations, touring, meals and/or transportation.**
- **If Ya'lla Tours USA cancels the trip/tour for reasons beyond its control, a credit voucher will be offered for the land services good for use up to 18 months from the original travel date to any Ya'lla Tours USA destination. Any refund or credit of airfare included by Ya'lla Tours USA in the trip/tour will be determined by the policy of each individual airline.**

Passenger responsibility:

Passenger has read the above terms and conditions and agrees to each of them. Passenger hereby warrants that they fully understand each of them. Specifically passenger understands that should he/she cancel their trip for any reason, passenger will be charged the cancellation fee set out in the 'Cancellations & Refunds' section.

Passport And Documentation:

Your passport must be valid for at least six months following your entry date to your travel destination. For more specific visa requirements, please contact your nearest relevant consulate for current information.

Land Arrangements:

The Tour Operator reserves the right to change the itinerary due to unforeseen circumstances. In all cases, Ya'lla Tours USA will do its best to maintain the content of the tour. The Tour Operator reserves the right to change the hotels listed on the tour for others of similar quality.

Responsibility And Liability:

Ya'lla Tours USA acts as agent for services provided by operators herein and cannot be held liable for any services provided listed in this brochure or any other services incidental thereto. Further the responsibilities of air carriers are limited in accordance with international agreements and tariffs. Whereas Ya'lla Tours USA and the participating airlines and tour operators operate the land tours offered under this program only as agents of the aircraft, railroads, car rental contractors, steamship lines, hotels, bus operators, sightseeing contractors and others who provide the actual land arrangements. We are not liable for any act, omission, delay, injury, loss, damage, non-performance, general risks of travel, government regulations or acts of god occurring in connection with suppliers of these tours. The Passenger contract in use by the airline concerned shall constitute the sole contract between the airline and the purchaser of these tours and/or passenger. Ya'lla Tours USA reserves the right to bring legal action to collect damages in the event that purchaser fails to pay any fees due and owing for services, including cancellation fees as set out in the section entitled 'Cancellations & Refunds'. The parties agree that should legal action be commenced, the prevailing party will be entitled to his/her or its reasonable attorney fees and court costs in addition to the actual damages sustained and proven. Venue for any dispute is Multnomah County Circuit Court, Oregon. This contract shall be governed by the laws of the State of Oregon.

Travel Insurance:

Travel insurance is not included in your tour price. It is the passenger's responsibility to verify whether his/her local health insurance carrier provides coverage while traveling outside of the USA. Please contact your insurance carrier for details. Ya'lla Tours USA strongly advises that you purchase a comprehensive travel insurance policy to cover all aspects of your tour; including the loss of deposits through cancellation, loss of baggage and personal items, personal injury and death. A waiver must be signed if insurance is declined.
TRAVEL INSURANCE IS NONREFUNDABLE

Entire Agreement Severability:

This is the entire agreement of the parties and it maybe amended only by written agreement signed by both Ya'lla Tours USA and the client. If any part of this agreement is held unenforceable by a court of law, the rest of this agreement will nevertheless remain in force and effect.

Travel Protection

Help protect your travel investment, your belongings, and—most importantly—you, for those unforeseen circumstances that may arise before or during your trip with an ALLIANZ Global Assistance plan.

TRIP CANCELLATION - up to \$20,000

Reimburses up to 100% of your prepaid, non-refundable trip expenses if you must cancel your trip due to a covered reason.

TRIP INTERRUPTION - up to \$30,000

Reimburses up to 150% of the unused, non-refundable portion of your trip expenses and the increased transportation costs it takes you to continue your trip or return home if you need to interrupt your trip for a covered reason.

TRAVEL DELAY - \$1,200

Reimburses up to \$200 per day per person for additional travel and lost prepaid expenses if your trip is delayed for five or more hours for a covered reason. Can also reimburse additional transportation expenses if you miss your cruise or tour because of a covered delay.

EMERGENCY MEDICAL/DENTAL - \$50,000

This primary coverage provides reimbursements for expenses due to covered medical and dental emergencies that occur during your trip. No deductible. \$750 maximum for emergency dental care.

EMERGENCY TRANSPORTATION - \$500,000

Provides coverage for medically necessary transportation to the nearest appropriate facility following a covered illness or injury during your trip. Also covers the cost of your transportation back home following a covered illness or injury.

BAGGAGE LOSS/DAMAGE - \$1,500

Covers loss, damage, or theft of baggage and personal effects

BAGGAGE DELAY - \$200

Reimburses the reasonable additional purchase of essential items during your trip if your baggage is delayed or misdirected by a common carrier for 12 hours or more. Receipts for emergency purchases are required.

24-HOUR HOTLINE HELP - INCLUDED

A multilingual team of problem solvers is always available to help with medical and travel-related emergencies. [emergency.com](http://www.emergency.com)

Insurance premium rates are available on request.

Travel insurance pricing is based on trip cost and varies depending on traveler's state of residence. For exact pricing please contact Ya'lla Tours USA at 800-644-1595.

For detailed description of coverage, please visit www.yallatours.com/insurance.shtml.